

SECURITY SCREENING INSTRUCTION GUIDE

Introduction

This step-by-step guide will help you fulfill all the requirements of security screening. To start the security screening process, applicants must complete and submit the following:

- Personnel Screening, Consent and Authorization Form
- All required supporting documents
- A set of fingerprints

YOU WILL NEED TO PRINT FORMS.

If you do not have access to a printer, you can save the forms to your desktop or laptop computer or on a memory stick, then arrange to print it at:

- A printing service or stationery store
- Friends, relatives or neighbours
- Public libraries
- Community centres
- Internet cafes
- Canada/Student employment centres
- Campus career centres
- Service Canada centres (call 1-800-622-6232 for locations)

Read and follow the instructions carefully. The security screening cannot be completed until all the required documents have been received. Any missing information or documents will delay the security screening process and may result in having to resubmit the application.

A. Completing the Personnel Screening, Consent and Authorization Form

As a condition of employment with Canada Post, you must undergo the personnel security screening process and be granted Reliability Status before an offer of employment can be made.

You are therefore required to complete the attached Personnel Screening, Consent and Authorization Form. Read and follow the instructions carefully. Any missing information will result in the form being returned to you and may cause a delay in the security screening process.

1. Complete Section B of page 1 of this form using a computer printer. Do not complete this form by hand, as handwritten forms may be difficult to read.

Surname (Last name)				Full given names (no initials) underline or circle usual name used Family name at birth				10 A				
Smith				William, Ro	William, Roger, Joseph			Smith				
All other names used (i.e. Nickname) Bill a)			Male Y M D			Country of birth Date of entry into Canada if to outside Canada Y M Ireland 1 0 7 5 1 0						
un	IDENCE (pro ent) ne address	vide addresses for	the last five year	s, starting with the most) 734	mber		address lsmi		mail.co	
	Apartment number	Street number	Street name			_	Civic num (if applica			F Y	rom I M	To present
1	24	250	Main St	reet	_)			2 0 1	0 0 5	
	City Ottawa		Province or state Ontario	Postal code Counter KIA 0B1 Canada		ia	Telephone number (613)123-4567		4567			
2	Apartment number	Street number 90845	Street name	enue		8 - 18 C -	Civic nun (if applica			F Y 2 0 0	rom	то Y М 2 0 1 0 0
c	City	ver		Province or state BC	Postal co V1A		Country	da		Telephone (604	e number) 123 -	4567
Sov	ernment of Ca	sty completed a nada security scree	Condensation of the	Yes No	1	Public	me of employe Works -	Relial	bilit	y Stat		2 0 1 0
lav	102032-0203	an convicted of a cr	A COST DEMANDS	OF CANADA (see it or which you have not No	nstruction	If yes, g	ve details. (cha and date of cor	rge(s), nam				ate,
Cha	rge(s)			Name of police force			City					
DUI Toronto Police Se			arvice Toronto									
Province/State Country Ontario Canada					Date o	f convict	ion 🕨	Y 1 9 9	M D			
-		(Rev. 2006/02)				-1-		_			1- 0	Canada

- a) In the Full given names field, enter your full given names, including any middle names, and circle or underline the usual name used.
- b) You must provide your residential addresses for the past five consecutive years without gaps or overlaps. If you require additional space, use the Additional Information Form.
- c) Criminal convictions: If you answered "Yes" to the question in this area and more space is required, use the additional information form. List only criminal convictions for which a pardon has not been granted. Driving under the influence (DUI) is a criminal offence and must be documented if no pardon has been obtained.

- 2. Complete Section C of page 2 of the Personnel Screening, Consent and Authorization Form.
 - a) At the top, write your surname, given names and date of birth.
 - b) Place handwritten check marks and handwritten initials at lines C1, C2 and C3; do not use a computer printer. **Do not fill in the areas to the right of the Applicant's initials**.
 - c) Sign the form and indicate the date it was completed.

C CONSENT AND VERIFICATION (To be completed by the applica		horized Departmental/Agency/Orga		Official)		
Checks Required (See Instructions)	Applicant's initials	Name of official (print)	Official's initials	Official's Telephone number		
1. Date of birth, address, education, professional qualifications, employment history, personal character references	WS			()		
2. Criminal record check	WS			()		
3. Credit check (financial assessment, including credit records check)	WS			()		
4. Loyalty (security assessment only)						
5. Other (specify, see instructions)				()		
Act and the Government Security Policy (GSP) of the Government of Canada, and collection is mandatory. A relusal to provide information will lead to a review of Personnel Screening Request. Depending on the level of security screening request Mounted Police (RCMP) and the Canadia Security Intelligence Service (CSIS), outside the federal government (e.g. credit bureaus). It is used to support decision promotions. It may also be used in the context of updating, or relevening for cause, applicable type of security screening information collected by the government agencies, experime PPL and the discipline addit retirination of employment or context of the screening which is used by all povernment agencies, experime PPL and the canadian Screening Personal information related to Executly used for Canadian Industry Personnel. Personal information related to purpose of providing a security screening assessment. By consenting to Information may also occur when the reliability status, ase otherwise revoke my consent, in writing, to the authorized security official.	whether the juired, the info which condu s on individu t the reliability tution, and inf thractual agree the Departme 815 (Employ accurity assess n including n the above, I	cerson is eligible to hold the position or pe- mation collected by the government institu- tic the requisite checks and/or investigation is working or applying to work through app ormation gathered from the requisite check enerts. The personal information colic end of the second person of the provide the Security, and PWGSC PI BVNGSC P ments is also described in the CSIS PIB SIX es Security, and PWGSC PIB PVGSC P ments is also described in the CSIS PIB SIX or photograph for its subsequent verification and/or e updated or otherwise reviewed for cat	rform the con tion may be c in accordance ointment, ass I of which may a and/or inves a and/or inves a cted is descr (Personnel Se PU 015 (Pers S PPU 005 (Se ation and/or r use in an i ise under the	tract that is associated with this siclosed to the Royal Canadian ze with the GSP and to entities (gimment or contract, transfers or figation, may be used to support bed in Standard PIB PSU 917 courtly Investigation File), RCMP onnel Clearance and Reliability activity Assessments/Advice). use in an investigation for the nestigation of the preceding Government Security Policy.		
Signature 2021.05.01 Date (YMD)						

The document provided needs to be signed and dated in the last 6 months from the date submitted, if not it will be returned.

3. The following table provides additional requirements for applicants who have not lived in Canada for the past five (consecutive) years. Those documents must be provided along with the other security documents requested.

Documents required	Original police certificate from country of residence	Copy of the confirmation of permanent resident, record of landing or permanent resident card, if available	Letters of employment from foreign employers	Other documentation such as public utility bills to substantiate that you resided in that country during the specified time
Applicants including Canadian citizens who have lived outside of Canada for more than 12 months	Yes	No	No	No
Temporary residents	Yes	No	No	No
Permanent residents	No	Yes	No	No
Refugee status	Reviewed by Security on a case by case basis	No	No	No

Applicants who have not lived in Canada for five full years and have resided in the U.S. must provide Canada Post with an Identity History Summary from the FBI as part of the security screening process. There may be a non-refundable fee for this document. The following link provides more information: **fbi.gov/services/cjis/identity-history-summary-checks**.

B. Supporting documents and identification

In order to confirm their identity, all applicants must submit a photocopy of **two valid (not expired)**, original **pieces of Canadian government-issued identification**. Documents with information on both sides must be copied front and back. **ONE PIECE OF ID MUST SHOW A PHOTO**.

Valid pieces of identification	Acceptable secondary pieces of identification	Not acceptable as identification
 Driver's license issued in Canada, which includes a laminated photograph Valid Canadian passport Permanent resident card Firearm possession card Canadian Forces ID card Canadian citizenship card Liquor age of majority card (BYID) Canadian work permit / Visa NEXUS / FAST-EXPRESS membership ID (issued by Canada and/or U.S.) CANPASS membership ID issued by the Canada Border Services Agency Certificate of Indian Status card Provincial / Territorial ID card CNIB National ID card Healthcare card (excluding Manitoba, Ontario and PEI) 	 Foreign passport (when accompanied by valid Canadian government-issued ID) Canadian birth certificate Pleasure craft operator card Baptismal certificate Hunting License Pilot License Security guard license 	 Social insurance number card (SIN) Health card from Manitoba, Ontario and PEI Employee identification cards Credit cards Foreign identification (exception: foreign passport, see Acceptable secondary pieces of identification)

C. Completing the fingerprinting process

Booking an appointment

Select a fingerprinting location either from a Canada Post or Commissionaires locations listed below.

If you are not in any of the locations listed below, contact the local police services in your area. You may find further fingerprinting location options by typing the words "fingerprinting agencies" in any search engine on the Internet. This service is provided by many local police services, the RCMP and accredited agencies.

Note: In the province of Québec, it is not recommended to go to la Sûreté du Québec for fingerprinting. They cannot provide us results electronically, and this may cause a delay in completing the fingerprinting process.

CANADA POST FINGERPRINTING LOCATION					
British Columbia					
Richmond	604-273-1606, ext. 5940	170-5940 FERGUSON ROAD RICHMOND BC V7B 0B1			
To book an appointment, call between 8:00 a.m. and 11:00 p.m. any day of the week. Appointments are recommended and are available between the hours indicated above, except on national holidays.					

	Alberta					
Calgary	403-974-2000, ext. 2112	1100 49TH AVENUE NE ROOM 833 CALGARY AB T2E 0A0				
To book an appointment, call between 8:30 a.m. and 8:30 p.m. Monday to Friday. Appointments are recommended and are available between the hours indicated above, except on national holidays.						
Edmonton	780-945-2600, ext. 2649	12135 149 ST EDMONTON AB T5L 5H2				
To book an appointment, call between 8:30 a.m. and 8:30 p.m. Monday to Friday or Sunday between 9:00 a.m. and 2:30 p.m. Appointments are recommended and are available between the hours indicated above, except on national holidays.						

Manitoba					
Winnipeg	204-987-5100, ext. 2010	1870 WELLINGTON AVENUE WINNIPEG MB R3C 3H3			
To book an appointment, call between 9:00 a.m. and 10:00 p.m. Monday to Friday or Saturdays between 9:00 a.m. and 2:30 p.m. Appointments are recommended and are available between the					

hours indicated above, except on national holidays.

	Ontario	
Mississauga	905-206-5244 or 905-206-5245	4567 DIXIE ROAD MISSISSAUGA ON L4W 1S2
		day of the week. Appointments are above, except on national holidays.
Toronto	416-462-5082	969 EASTERN AVENUE TORONTO ON M4L 1A5
	10:00 a.m. and 3:00 p.m., Satur	between 9:00 a.m. and 4:00 p.m., day and Sunday. Appointments are ve, except on national holidays.
Scarborough (Albert Jackson)	416-288-3133	1395 TAPSCOTT RD SCARBOROUGH ON M1X 0A1
To book an appointment, call betw 11:30 a.m. and 10:00 p.m Saturd between the hours indicated ab	lay and Sunday. Appointments	are recommended and are available
Ottawa	613-734-1400 or Supervisor 613-734-1458	1424 SANDFORD FLEMING AVE OTTAWA ON K1A 0A0
To book an appointment, call betw 11:30 a.m. and 10:00 p.m Saturd between the hours indicated ab	lay and Sunday. Appointments	are recommended and are available
Ottawa	613-734-7420	2701 RIVERSIDE DRIVE OTTAWA ON K1A 0B1
		onday to Friday. Appointments are above, except on national holidays.
London	519-457-5339	951 HIGHBURY AVE LONDON ON N5Y 1B0
9:00 a.m. to 2:30 p.m., 3:30 to 6:	30 p.m. and Sunday 10:00 a.m.	onday to Friday 2:00 to 5:00 a.m., to 6:30 p.m. Appointments are above, except on national holidays
Hamilton	905-664-0000, ext. 1	393 MILLEN RD STONEY CREEK ON L8E 5A8
To book an appointment, call betw and we will contact you. Appointn indicated above, except on national statements and the second statements are second statements are second statements are second statements and the second statements are second stat	nents are recommended and a	londay to Friday. Leave a message re available between the hours
Kitchener	519-748-3081 ext. 2000 or 519-748-3082 ext. 2001	70 TRILLIUM DRIVE, KITCHENER ONTARIO N2E 0E2

Quebec					
Montréal	514-345-7000 or Supervisor 514-345-7006	555 RUE MCARTHUR VILLE ST-LAURENT QC H4T 1T4			
To back on appointment call between 9:00 am and 14:00 nm any day of the week. Appointmente					

To book an appointment, call between 8:00 a.m. and 11:00 p.m. any day of the week. Appointments are recommended and are available between the hours indicated above, except on national holidays.

Nova Scotia				
Halifax	902-494-4001, ext. 4691	6175 ALMON STREET HALIFAX NS B3K 5N2		
To back an approximate and between 7:00 are and 40:20 nm. Mandau to Evideu: Approximate are				

To book an appointment, call between 7:00 a.m. and 10:30 p.m. Monday to Friday. Appointments are recommended and are available between the hours indicated above, except on national holidays.

Commissionaires digital fingerprint locations

As of October 22, 2021.

For availability and services contact your local Commissionaires office.

British Columbia					
SURREY Central City Mall	604-497-0389	Unit 140, 13450 102 Avenue, Surrey, BC V3T 5X3 https://commissionaires.bc.ca/fingerprinting/			
VICTORIA	250-727-7755, ext. 119	928 Cloverdale Avenue, Victoria, BC V8X 2T3			
VANCOUVER	604-646-3330, ext. 2	595 Howe Street, 6th floor, Vancouver, BC V6C 2T5 https://commissionaires.bc.ca/fingerprinting/			
NANAIMO	250-754-1042	11 Port Drive, Nanaimo, BC V9R 0C7			
KELOWNA	250-979-4773	346 Lawrence Avenue, Suite 100, Kelowna, BC V1Y 6L4 https://commissionaires.bc.ca/fingerprinting/			
Alberta					
CALGARY	403-244-4664, ext. 138 matthew.blasius@cccsab.ca	1107-53 Avenue NE, Calgary, AB T2E 6X9			
COLD LAKE	780 594 5690	4910 - 50 Avenue, Unit 121, Cold Lake, AB T9M 0G1 https://www.commissionaires.ab.ca/			
EDMONTON	780-451-1974	10633-124th Street, Edmonton, AB T5N 1S5 https://www.commissionaires.ab.ca/			
MEDICINE HAT	403-487-5496, ext. 212 michelle.lloyd@cccsab.ca	Cypress Centre, 2055 21 Avenue SE, Medicine Hat, AB T1A 7N1			
LETHBRIDGE	403-327-1222 rebecca.derksen@cccsab.ca	4-4002 9 Avenue N, Lethbridge, AB T1H 6T8			
RED DEER	403-314-4142 linda.hawley@cccsab.ca	#107, 4807-50th Avenue, Red Deer, AB T4N 4A5			
Saskatchewan	Saskatchewan				
REGINA	306-757-0998	Alpine Village Mall, 122 Albert Street, Regina, SK S4R 2N2			
SASKATOON	306-244-6588	110-145 1 st Ave North, Saskatoon, SK S7k 1W6			
Manitoba					

WINNIPEG	204-942-5993, ext. 2246, 2230, 2224, 2221	870 Portage Avenue, Winnipeg, MB R3G 0P1 https://commissionaires.ca/en/manitoba/service/criminal- record-checks					
Ontario	Ontario						
BARRIE	https://commissionaires- cgl.ca/contact_us/	5 Bell Farm Road, Unit #6, Barrie, ON L4M 5G1					
BELLEVILLE	613-962-6500	365 North Front Street, Suite 200, Belleville, ON K8P 5A5					
COBOURG	905-372-1106	541 William Street, Unit 6, Cobourg, ON K9A 3A4					
CORNWALL	613-932-7274	14 Third St. East Cornwall, ON K6H 2C7					
HAMILTON	idservice@bellnet.ca	151 York Boulevard, Suite 208, Hamilton, ON L8R 3M2 https://app.acuityscheduling.com/schedule.php ?owner=21129271					
KINGSTON	613-634-4432, ext. 160	737 Arlington Park Place, Kingston, ON K7M 8M8 https://app.acuityscheduling.com/schedule.php?owner =20185579					
LONDON	https://commissionaires- cgl.ca/contact_us/	1112 Dearness Drive, Unit 14, London, ON N6E 1N9					
MISSISSAUGA	https://commissionaires- cgl.ca/contact_us/	6200 Dixie Road, Unit 109, Mississauga, ON L5T 1A6					
OAKVILLE	https://commissionaires- cgl.ca/contact_us/	2947 Portland Drive, Oakville, ON L6H 5S4					
OTTAWA	613-231-6462, ext. 451	24 Colonnade Road, Ottawa, ON K2E 7J6 www.NeedFingerprints.com					
OTTAWA downtown	613-288-0721	100 Gloucester Street, Suite 101, Ottawa, ON K2P OA4 www.NeedFingerprints.com					
SCARBOROUGH	https://commissionaires- cgl.ca/contact_us/	Suite 217, 885 Progress Avenue, Scarborough, ON M1H 3G3					
SUDBURY	705-673-2005	102-860 LaSalle Boulevard, Sudbury, ON P3A 1X5 www.NeedFingerprints.com					
TORONTO King and Yonge	https://commissionaires- cgl.ca/contact_us/	15 Toronto Street, Suite 302, Toronto, ON M5C 2E3					
WINDSOR	519-966-9651, ext. 1	3063 Walker Road, Windsor, ON N8W 3R9 www.NeedFingerprints.com					
PETAWAWA	613-687-7266	Garrison Petawawa, S-601, 101 Menin Road, Petawawa, ON K8H 2X3 www.NeedFingerprints.com					
Québec							
GATINEAU	819-776-0004, ext. 5	721 boul. Saint-Joseph, Gatineau (Hull), QC J8Y 4B6 www.NeedFingerprints.com					
MONTRÉAL	514-273-8578, option 1	1001 rue Sherbrooke Est, Lobby, Montréal, QC H2L 1L3 <i>Reduced hours 08:00 to 16:00, Monday to Friday</i>					
QUÉBEC	418-681-0609, ext. 3362	1170 boul. Lebourgneuf, Suite 104, Québec, QC G2K 2E3					
TROIS-RIVIÈRES	873-387-0582, ext. 7010	4976 rue Bellefeuille, Trois-Rivières, QC G9A 5Y4					
JONQUIERE	418-512-9996	Feubourg-Sagamie, 475 - 2655 boul. Du Royaume, Jonquire, QC G7S 4S9					

New Brunswick and F	Prince Edward Island	
FREDERICTON	506-454-6992	830 Hanwell Road, Suite 4B, Fredericton, NB E3B 6A2
MONCTON	506-854-0572	272 George Street, Suite 120, Moncton, NB E1C 1W6
SAINT JOHN	506-634-8000	160 Mark Drive, Saint John, NB E2S 4H5
CHARLOTTETOWN	902-894-7026	200 Richmond Street, Charlottetown, PE C1A 1J2
Nova Scotia		
HALIFAX	902-429-0682	1903 Barrington Street, Suite 2075, Halifax, NS B3J 3L7
SYDNEY, Cape Breton	902-539-8519	503 Prince Street, Sydney, NS B1P 5L8
KENTVILLE	902-678-9758	325 Main Street, Kentville, NS B4N 1K5
TRURO	902-843-3444	160 Esplanade Street, Truro, NS B2N 2K3
Newfoundland and La	abrador	
ST JOHN'S	709-754-0757	45 Pippy Place, St. John's, NL A1B 3X2 https://commissionairesnl.as.me/schedule.php

Ink only locations

BROCKVILLE	613-345-6035	779 Chelsea Court, Unit A-1, Brockville, ON K6V 7E6
Affiliates		
BRAMPTON (BLS Int.)	livescan@blsinternational.net	10 Gillingham Drive, Unit# 201A, Brampton, ON_L6X 5A5
BRAMPTON (FIPS)	905-497-3477	7900 Hurontario Street, Unit 301, Brampton, ON L6Y 0P6
CALGARY (Heritage College)	403-230-8179	140-3015 12 Street NE, Calgary, AB T2E 7J2
CHARLOTTETOWN (C5ID)	902-892-1211	393 University Avenue, Unit # 11, Charlottetown, PE C1A 4N4
MARKHAM (Fingerprinting Security Canada)	905-479-7788	#210-80 Acadia Avenue, Markham, ON L3R 9V1 https://www.fingerprintingsecuritycanada.com/book- online-1
MONTRÉAL (Groupe Securi-Check)	1-844-432-2432, ext. 6 info@securi-check.com	10440-C avenue Henault, Montréal, QC H1G 5R4 https://www.securi-check.com/en/digital-fingerprinting/
LONGUEUIL (Groupe Securi- Check)	1-844-432-2432, ext. 6 info@securi-check.com	1144 Saint-Laurent Ouest, bureau 220, Local 6, Longueuil, QC J4K 1E2 https://www.securi-check.com/en/digital-fingerprinting/
PETERBOROUGH (National Fingerprint)	705-400-7050	184 Charlotte Street, Suite 202, Peterborough, ON K9J 2T8
REGINA (Fingerprint Pardon Services)	306-205-2532 info@fingerprintpardon.com	1810 Albert Street, Regina, SK S4P 2S8 http://www.fingerprintpardon.com/
TORONTO (CII)	416-506-4444	339 Bloor Street West, Unit 217, Toronto, ON M5S 1W7
TORONTO (FIPS)	416-663-3477	1280 Finch Avenue West, Unit 417, Toronto, ON M3J 3K6
TORONTO (Toronto Fingerprinting Services)	437-886-7086 info@torontofingerprinting.ca	4750 Yonge Street, Unit 356, Toronto, ON M2N 0J6 https://torontofingerprinting.ca/schedule-appointments/

Fingerprinting requirements

- 1. Open the **Fingerprints request form** attached to the email and **print**. Make sure to **bring it with you at the time of fingerprinting**. Those who have forgotten their form will not be able to get their fingerprints taken and will need to return with the form at another time. This form is to be completed by Fingerprint Service personnel.
- In order for your identity to be verified, you must bring two pieces of valid Canadian government-issued identification, including one that shows a photo, to your fingerprinting appointment. All identification must be valid and not expired.
- 3. Fingerprinting can be done two ways, only one of which is required.

Electronic scanning requires receiving the following document from the service provider:

 the completed Canada Post Fingerprints form with only the Document control number (DNC) indicated.

Ink and roll requires receiving the following documents from the service provider:

- the completed Canada Post Fingerprints form; no DCN is required in this case;
- an original set of fingerprint impressions on paper form C-216C (green form).

Fingerprints Request For	m ranada posta Post canada
SECTION A - APPLICANT	
screening request with Canada Post. To complete this or a Commissionaire location, and have your fingerpri	surted Police (RCMP) is required to process your personnel security requirement, visit a Canada Post site with fingerprinting capabilities nts taken electronically and submitted to the RCMP. Please bring thi pur fingerprint check to complete the below portion of the for nt results electronically to :
Canada Post	
 ORI Number ON80223 Transaction type – Employment Federal Generation 	overnment
SECTION B - FINGERPRINT SERVICE PR	
Please fill out the following part of the form. The app	Search is required to include the document control number (DCN) with his will allow Canada Post to match the criminal record check results
Applicant Name:	DOB:
Fingerprint Service Provider or Stamp:	11.
Location:	A L
Officer conducting the fingerprint check:	Date:
	WIDE A PAPER COPY OF FINGERPRINTS ON FORM C-216C TO THE AN RESOURCES REPRESENTATIVE OR COMPANY SECURITY OFFICE
0	•
PERSONNEL SECURITY	
CANADA POST 2701 RIVERSIDE DR SUITE N0060	FOR COMMISSIONAIRES' USE ONLY: If digital fingerprints are available, provide digital prints
2701 RIVERSIDE DIV SOILE NOODO	only. The applicant is not to be charged at the time
OTTAWA ON K1A 0B1 General Inquiries Telephone 1-855-531-7764	of fingerprinting. Once prints are completed, email idservicessupport@commissionaires-ottawa.on.ca

Make sure to mail the original set of ink fingerprints to our department in order for us to process your request.

D. Submitting required documents

Once you have completed the fingerprinting process, submit the following documents to your Canada Post representative:

- Fingerprints Form, with sections A and B completed.
- If fingerprints were taken using the ink and roll method, the paper form and all documents must be submitted in their original form; they cannot be scanned and emailed. Forms are to be submitted to your Canada Post representative by mail or courier service of your choice.
- Personnel Screening, Consent and Authorization Form, with required signatures and supporting documentation, only if it has not been submitted.
- Supplemental Security Form if required.
- Photocopy (front and back) of two valid (not expired), original pieces of Canadian governmentissued identification. One piece of ID must show a photo.
- Copy of the original fingerprinting receipt, if the service was provided by an authorized agency other than Canada Post or the Commissionaires.

NOTE: The security screening process cannot be completed until all required information and documents have been received by your Canada Post representative.