

## How to order

### Payment by cheque

Please make payment in Canadian funds, by money order or cheque payable to Canada Post. Cheques over \$1,500 must be certified. Do not send cash through the mail. The cash-on-delivery (COD) option is not available.

### Payment by credit card

Payment by credit card is no longer accepted by mail. Visa, MasterCard and American Express are accepted for orders online or by telephone only.

### Returns

Contact Philatelic Customer Service for a return authorization number (RAN) to return an item. The number should be included in the package for prompt service.

## Making your selection

### Quantity

When expressing the desired quantity, state the number in configurations of stamps required. For example, if you're ordering three upper left corner blocks, write 3 (not 12).

### GST or HST

Add 5% GST or 13% HST (Ont.), 15% HST (N.S., N.L. and N.B.) or 14% HST (P.E.I.).

### PST

Residents of B.C., Que., Man. and Sask., calculate PST on applicable products.

**There is a different product number for each configuration within a stamp issue.**

## Notice

Every effort is made to ensure that product descriptions and suggested retail prices are accurate and up to date, errors and omissions excepted. Canada Post reserves the right to vary prices and product descriptions at any time without notice. Individual post offices may sell items for less.

## Free shipping

Free shipping on product orders of \$25 (pre-tax) or more – whether you order online, by telephone, fax or mail, or when you order at the post office and have it shipped to you. For orders under \$25 (pre-tax), a \$4.99 shipping fee will apply (excluding standing orders). Order more and save.

## Philatelic Customer Service – hours

Philatelic Customer Service is open Monday to Friday only, 8 am to 8 pm, ET. See contact info on next page.

## Our convenient online store is always open

[canadapost.ca/shop](https://canadapost.ca/shop)

## Details

*Details* is published by Canada Post Corporation.

Director, Stamp Services: **Bronwyn Graves**

Director, Marketing: **Nancy Wright**

Coordinator: **Monica Desjardins**

Staff contributors: **Leslie Jones, Joy Parks**

French translation: **Language Services**

French revision: **Andrée Raymond**

Editor, proofreader: **Christopher Mallory**

Manager, Graphic Design: **Katie Deering**

Design, layout: **André Monette**

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### Questions and comments

Write to  
STAMP SERVICES – DETAILS  
CANADA POST  
2701 RIVERSIDE DR SUITE N0870  
OTTAWA ON K1A 0B1 CANADA

### Completed order form

Mail to  
PHILATELIC CUSTOMER SERVICE  
PO BOX 90022  
CANADA POST PLACE  
2701 RIVERSIDE DRIVE  
OTTAWA ON K1V 1J8 CANADA

Fill out this form and mail it to

**PHILATELIC CUSTOMER SERVICE**

**PO BOX 90022, CANADA POST PLACE, 2701 RIVERSIDE DRIVE, OTTAWA ON K1V 1J8**

OR call to order **Monday to Friday only, 8 am to 8 pm, ET**

from Canada and the U.S.: **1-800-565-4362**

from other countries: **902-863-6550**

OR visit **canadapost.ca/shop**

**PLEASE PRINT**

Information update  Address correction  Moving

Add my name to the mailing list (or visit **canadapost.ca/collecting** to subscribe)

Account no.

First name

Last name

Canada Post employee no.

Street address

Daytime telephone no. (Canada and U.S.)

City

Prov./Terr./State

Country

Postal or ZIP Code

Payment enclosed  Cheque payable to Canada Post  Money order/bank draft

**Credit card payments accepted for orders online or by telephone only.**

Email address

	A	B	C	D	E		F		
	Product number	Description	Quantity	Unit price	Subtotal 1	GST or HST	Subtotal 2	PST	Subtotal 3
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									

**Orders under \$25 (tax not included)  
add \$4.99 shipping fee**

Total order

**Thank you for your order. Allow two weeks for processing.**

